

AHHCA Committee Report – 1 September 2017 to 31 August 2018

On behalf of the whole committee, I would like to welcome everyone, especially our soon-to-be new committee member and other members who have joined us today. This is our third Skype AGM and reflects our continued commitment to modernise and engage our members and reduce the overall expenses of the Association.

This year has been another opportunity for our committee of management to seek input from our members about how we serve them, what really matters to them and how we can do our job better.

We welcome the following new members to the AHHCA:

Membership Category	Name	Areas of expertise or study
Certificate	Catherine Lambert	Reiki
	Nicola Stokes	Flower Essence Therapy, Holistic Counselling
Full	Paul Vuister	Holistic Counselling & Psychotherapy, Bowtech, Massage, Naturopathy
	Brad Hollis	Reiki, Holistic Counselling
	Pauline Burr	Meditation Teacher, Reiki Master, Massage
	Angela Cali	Holistic Counselling, Naturopathy, Nutrition, Herbal Medicine
	Lynette Cooper	Yoga Teacher, Reiki
	Gena Alston	Spiritual Healing, Reiki Master
	Janelle Buczynski	Reiki Master, Medium, Energy Healer
	Jasmin Saint	Holistic Counselling, Crystal Therapy, Sound Healing, Reiki
	Suzanne Farley	Reiki, Pranic Healing, Complimentary Therapies
	Gale Falcongreen	Holistic Counselling, Horse Riding Coach, Gemmology
	Larisa Vakulina	Brennam Healing
Student	David Edwards	Studying Holistic Counselling & Complimentary Therapies at Natural Energies College
	Sivanart Marich	Studying Holistic Counselling & Complimentary Therapies at Natural Energies College

	Monique Silver	Studying Holistic Counselling at Natural Energies College
	Edith Ferraro	Studying Metaphysical Studies at Natural Energies College
	Deborah Early	
	Barbara Holt	Studying Holistic Counselling at Natural Energies College
	Michelle Oberdorf	Studying Holistic Counselling at Natural Energies College
	Kevin Frost	Studying Holistic Counselling at Natural Energies College
Associate	Paige Knight	Reiki, Holistic Counselling

This year we added a form to use for asking for Professional Development to be waived. At the end of our financial year (which is 1 Sept to 31 Aug) 73 member renewals had been finalised and 17 were in progress. We also have 3 Life Members, 39 Student Members and 4 memberships on hold.

Technology seems to come with its challenges as we experienced this year with PayPal and a phone but both were resolved and further add to our overall improvements in serving the members.

As part of the benefits of membership the committee has begun to investigate a member discount with an insurance company and look forward to having something to offer by the 2019 renewal time.

During the 2017 – 2018 year we introduced our new logo and continued to fine-tune our policies, procedures and templates, and the logo is being introduced gradually. New policies include a Privacy Policy to make us compliant with the new EU requirements. We are also reviewing our grievance policy to cater for a wider range of circumstances than we had previously detailed.

To help keep us up to date in the not-for-profit sector, our Administrator, Karen Howard, attended training sessions on 'Insurance and Risk for Incorporated Associations', 'Recruiting & Managing Volunteers', 'E-signatures' and "Get Social, not Sued".

An Online Presence Subcommittee has been hard at work this year documenting our website needs and wants, and assessing quotes received from possible developers. As the cost was higher than expected the start has been delayed, but should take place in the first quarter of the 2018-19 financial year.

The Facebook group has had an update, and new rules have been put in place to discourage advertising and encourage conversations.

The Education sub-committee have enjoyed regular meetings in Bendigo, reviewing all new applications for membership and course accreditation. This year we welcomed some of the former members of the National Federation of Healers, which closed down. We also received a donation from them of \$1,09.83 which we put towards the rebranding of the logo and the website.

Tim Fraser, our former President, once again supported and promoted our association with another two-day professional development event in Queensland, this time in Toowoomba. Thank you Tim for all of your hard work.

I would like to thank each members of the committee for their hard work, effort and dedication this year. The Association couldn't do what it does without your willingness to volunteer your hours to serve holistic healers to better provide for the emotional, mental, spiritual and physical wellbeing of their clients.

Karen, we appreciate you taking on the additional role of secretary this year and working on the website sub-committee. Your daily experiences as the face of the association is invaluable in how we can better serve our members. Thank you for your passion, dedication and commitment to not only our committee of management, association and members but to the profession of holistic healers and counsellors.

Jayne thank you for your role as Treasurer and on the education sub-committee. You have provided strong leadership in reigning in our spending and balancing our budget. It has enabled us to reach a milestone in the creation of a new, modernised website.

Helen, you have had a busy year with Wendy and Jayne on the Education sub-committee due to the increase in new members and the addition of a number of new modalities this year. Your knowledge continues to be invaluable.

Diane thank you for being the vice president this year and running the meetings in my absence. You have taken on a lot of responsibility this year in the management committee and brought an incredible drive and passion to the revamping and modernising of our Association. It has been amazing and we all look forward to the seeing the completed project.

Theresa on a personal level this year has been one of change for you but through even moving states you have maintained your commitment to the association and your contributions have been truly appreciated with the website sub-committee.

Margaret, we know you have often questioned what you bring to the committee because of what you feel is inexperience but allow us to say that you have offered a unique and vital insight each and every time we have needed input. We have all absolutely valued your perspective, thank you.

Wendy, thank you for your continued contributions to the education sub-committee and your wonderful insights and perspectives at our management committee meetings.

Linda, thank you for joining us as our WA representative! We acknowledge the difficulties the time differences caused and hope we can organise to connect with you more next year.

We would also like to thank Carmel Schleger for joining as our Qld representative for part of the 2018-19 year. Even though you couldn't continue due to family issues we did appreciate your contribution while you were with us.

Leonie, we thank you for your continued strong leadership and commitment to keeping us on track with the strategic plan. We appreciate that you have done all this whilst promoting your new book and cards and introducing a new course to your college offerings.

As a committee we have been really inspired by the feedback and enthusiasm of our members for what we have been doing and the direction we can progress our association. We are determined to build the status and presence of the AHHCA in the holistic and general community and we look forward to expanding our membership in 2019.